



Supported Software:

In order to facilitate the ability of UNHCE staff to share documents and to better enable the ITDE office to assist people when they encounter problems, UNHCE uses, and in some cases, provides a consistent set of software for UNHCE staff.

Use of non-compliant software must be approved by Stephen Judd, and may not be supported by the ITDE team.

UNHCE does not support the installation or use of unapproved software on its computers. In particular, memory resident applications, such as security devices and instant messaging software should not be installed on UNHCE hardware, as it may conflict with other applications.

ITDE does not provide support for Apple products.

The following is a list of software currently supported by UNHCE:

- **Adobe:**
 - Acrobat (Standard and Professional)
 - Captivate
 - Contribute
 - InDesign
 - Photoshop (Elements and Professional)
 - Premiere (Elements and Pro)

- Blue Ribbon Youth Enrollment (State 4-H Office provides support through Martech)
- Corel WordPerfect
- Eudora
- Firefox
- ArcGis

- Microsoft:
 - Access
 - Excel
 - Internet Explorer
 - PowerPoint
 - Word
 - Windows XP (anticipate supporting Windows 7 soon after release)

- Norton/Symantec Anti-virus
- Roxio Easy Media Creator
- WinZip (we currently recommend using the built in functionality in Windows)
- WS_FTP (we currently recommend and install the FireFTP add-on for Firefox)