ENROLLING IN 4HOnline for the First Year – Quick Start Guide

Your County Extension office staff can help you find a club, get the forms you need, and begin the enrollment process, whether you do that with a paper form, or online in 4HOnline.

Things you should know:
- When enrolling it is important to select the County in which you participate in 4-H. If you are not sure, visit our webpage at: http://extension.unh.edu/County-Office-Locations
- Enrollment will take about ten minutes.
- In 4HOnline you will create a family account. Once you register the family’s last name, you will then add members to your family’s account. No more duplicated emails or mailings!
- An adult member of the family completes the enrollment process. There are online forms within the system that will need an electronic signature of the parent/guardian, such as a permission release and medical forms.
  - It is helpful to have medical information on hand (like insurance information and date of last tetanus shot) when completing this section.

1. A parent/guardian and their child should sit together to complete this enrollment as there are things you will both need to read and complete.

2. **LOGGING IN** - Start by going to https://www.4honline.com/

3. Select New Hampshire from the list of States

**TIP:** DO NOT press the ENTER key or click on the BACK ARROW – you will lose any information that you have entered (however, you can use the “previous” button).

To move between boxes, you need to use your mouse or the TAB key.

4. Select “I need to set up a profile”

5. Fill in requested information.
   - For “Role” select “Family”
   - Click Create Login

The University: This will bring you to the Family Information Screen

**TIP:** Email addresses must be valid in order for you to have access to your enrollment information—it’s your account login as well as how you receive information.

Welcome to the Log-in page
Under the “Manage Password” section, it is not necessary to change your password unless you wish to select a new password.
6. Fill in requested information and click Continue

Note: If you live in an apartment or condo complex, be sure to enter the Apt. # because the system will not allow two different families to occupy the same address.

TIP: DO NOT enter a new password – just click continue to move to the next screen.

**MEMBER LIST SCREEN**

You will then be on the “Member List” page where you can enroll new 4-H members and adult volunteers.

7. In the drop down box under “Add a New Family Member”, select “youth” or “adult” and click on “Add Member”

You can add yourself and any other family members who wish to join.

TIP: You can return to the member list anytime by clicking on “My Member List” in the top right hand corner

TIP: If you are a parent of a 4-H Member and you are not enrolling as a volunteer, you do not need to create an individual profile.
PERSONAL INFORMATION SCREEN

Every youth and adult in a family will have a “Personal Information” page.

8. Please carefully enter, review, and update this information. 
   Click Continue

TIP: Pay careful attention to the Birthdate – when you click on the calendar, you must select the year first and then the month & day

TIP: To speed up the process, information can be copied from one member’s record to the next

Authorizations and Releases

These screens contain authorization statements and information, along with important health and emergency contact questions. First fill out the authorizations and then fill out the health form on the next page.

9. Digital Signatures
   - Enter both the name of the parent/guardian and the youth. If a field requires a youth signature as well as a parent/guardian signature, both fields must be filled in before you can click the “Continue” button.
   - By logging on with your user ID and password, you are indicating that you are the correct person to agree to the terms.

First: Fill out the Authorizations Page

Second: Fill out the Medical Form
The Clubs/Projects/Groups page is where you will select a 4-H club and projects for the current 4-H year.

**The Clubs tab**

10. Select the correct club from the drop down menu and click on it.
    - Be sure to click “Add Club”.
    - If your child is a member of more than one club, add the secondary club the same way.

**TIP:** Make sure the member’s main club has a dot next to it.

11. Click “Continue”

**The Projects tab**

12. Click on the drop down menu and select the first project for this youth.
    - 1st year members select “1” for number of years.

13. Click on “Add Project”
    - For each additional project that you want to add, repeat the steps above.

14. Once you have entered all your project(s), you need to click on “Submit Enrollment” and you are done! Congratulations!
Help Sheet for 4-H Families

Adding other Family Members
When you have completed a registration it will bring you back to the Member List Page.

In the drop down box under “Add a New Family Member”, select “youth” or “adult” and click on “Add Member”

What Happens Next?
Once submitted, your enrollment is sent to your County Extension Office to be approved. If there are any problems – incorrect or missing information, etc. – you will get an email with instructions for logging back in (with the same email/password you set up) and correcting those. If there are no problems, you will receive an email stating that you have been accepted and will have access online to your enrollment to make any updates throughout the 4-H year.

TIP: Keep your login (family email address) and password handy so that you can log in to the program and update your records

Next year, when it’s re-enrollment time, you will log in to the records you created this year, and simply “reactivate” any members or adult volunteers in your family—the family information only needs to be entered once—when your family begins your 4-H adventure!

FAQ – Frequently asked Questions

Passwords and Email Addresses

Q: I forgot my password, how can I get it?
A: On the login page, click on "I forgot my password" and then click "Send My Password"

Q: I forgot the email address that I used, how can I get it?
A: You will need to contact your county Extension office and ask them to look at your profile for the correct email address.

Q: I requested my password to be sent, but it never came, what can I do?
A: Contact your county Extension office and ask for your password to be reset.

Q: If I forgot my email and/or password, can I just set up another profile?
A: NO! If you do that it duplicates the enrollment numbers in the system and creates multiple profiles for families and 4-H members and does not allow you to create a "transcript" of all your 4-H events.

Q: I was given/emailed a password but when I typed it in, it did not work?
A: Because of the sensitivity of the passwords it is recommended that you "cut and paste" the password into the password field. Once you are logged in, you can reset it.

Family and Individual Profile

Q: Now that the new 4-H year has started, do I create a new family profile, or a new member profile?
A: No, to re-enroll all you have to do is access your CURRENT family profile, click on each name of the person re-enrolling (youth and adult) and review the information for correctness. Once complete, make sure you submit your enrollment.

Q: I completed my profile over a week ago and it is still pending, what do I do?
A: Contact your county Extension office and ask them to approve your enrollment, or ask if there are any problems with it.