

# 4Henrine<sup>SM</sup>

## Help Sheet for 4-H Families

## **ENROLLING IN 4HONLINE FOR THE FIRST YEAR – QUICK START GUIDE**

Your <u>County Extension office</u> staff can help you find a club, get the forms you need, and begin the enrollment process, whether you do that with a paper form, or online in 4hOnline

#### Things you should know:

- When enrolling it is important to select the County in which you *participate* in 4-H. If you are not sure, visit our webpage at: http://extension.unh.edu/County-Office-Locations
- Enrollment will take about ten minutes.
- In 4HOnline you will create a *family account*. Once you register the family's last name, you will then add members to your family's account. No more duplicated emails or mailings!
- An adult member of the family completes the enrollment process. There are online forms within the system that will need an electronic signature of the parent/guardian, such as a permission release and medical forms.
  - It is helpful to have medical information on hand (like insurance information and date of last tetanus shot) when completing this section.
- A parent/guardian and their child should sit together to complete this enrollment as there are things you will both need to read and complete.
  - 2. LOGGING IN Start by going to <a href="https://www.4honline.com/">https://www.4honline.com/</a>
    - 3. Select **New Hampshire** from the list of States

## **TIP:** DO NOT press the ENTER key or

click on the BACK ARROW – you will lose any information that you have entered (however, you can use the "previous" button).

To move between boxes, you need to use your mouse or the TAB key.

- 4. Select "I need to set up a profile"
  - **5.** Fill in requested information.
    - For "Role" select "Family"
    - Click Create Login

The Univ

This will bring you to the Family Information Screen



We	lcome	to	the	Log-	in	page

Under the "Manage Password" section, it is not necessary to change your password unless you wish to select a new password.

•		
	I have a profile	
•	I need to setup a profile	TIP: Email addresses must
	I forgot my password	ha continting and an factor to
Are you in a Military 4-H Club:		be valid in order for you to
County:	Select your county	have access to your
Email:		enrollment information—it's
Confirm Email:		your account login as well as
Last Name:		how you receive information.
Password:	Min. of 8 char	,
Confirm Password:		) <sub>1-4</sub>
Role:	Family	•



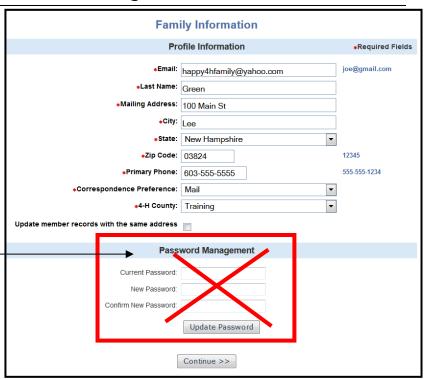


## Help Sheet for 4-H Families

**6.** Fill in requested information and click *Continue* 

**Note**: If you live in an apartment or condo complex, **be sure to enter the Apt.** # because the system will not allow two different families to occupy the same address.

TIP: <u>DO NOT</u> enter a new password – just click continue to move to the next screen.



### **MEMBER LIST SCREEN**

You will then be on the "Member List" page where you can enroll new 4-H members and adult volunteers.

**Member List** In the drop down box 7. Welcome to NH 4-H! under "Add a New Family Member", On this page you can add members and volunteers. You can also edit information for any family member. select "youth" or Please note: for the 2014-2015 Program Year, everyone is enrolling as a NEW enrollment, however, you can fill in your "adult" and click on number of years participation and number of years in a project. "Add Member" If you have questions or concerns, please contact your UNHCE County Office You can add Green Family Edit Family Add A New Family Member yourself and any 100 Main St • select a member type... other family Lee, NH 03824 Add Member 603-555-5555 members who happy4hfamily@yahoo.com wish to join. Unh Cooperative Extension County [contact info] TIP: If you are a parent of a 4-H Member and you are not enrolling as a volunteer, you do not need to create an individual profile. TIP: You can return to the member list anytime by clicking on "My Member List" in the top right hand corner ☆ Home My Member List





TIP: Texts will be used

county staff, not auto-

generated through the

program.

## Help Sheet for 4-H Families

### PERSONAL INFORMATION SCREEN

Every youth and adult in a family will have a "Personal Information" page.

 Please carefully enter, review, and update this information. Click Continue

**TIP:** Pay careful attention to the **Birthdate** – when you click on the calendar, you must select **the** *year first* and then the month & day



**Youth Personal Information** 

#### Welcome to the Personal Information Page

Please fill in all the information requested below.

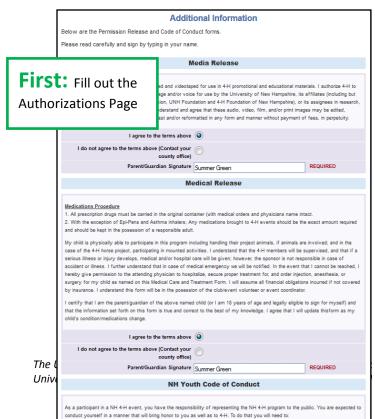
If you share your cell phone number with us, it will be used respectfully.

If you select "Yes" to: "I wish to receive text messages" and fill in the name of your cell phone provider, it will allow us to text message you with important information like meeting cancellations, etc. Your information will <u>never</u> be shared.



## **Authorizations and Releases**

These screens contain authorization statements and information, along with important health and emergency contact questions. First fill out the authorizations and then fill out the health form on the next page.



#### Digital Signatures

- Enter both the name of the parent/guardian and the youth. If a field requires a youth signature as well as a parent/guardian signature, both fields must be filled in before you can click the "Continue" button.
- By logging on with your user ID and password, you are indicating that you are the correct person to agree to the terms.

	Health Form			
Emerge	ncy Contct Informat	ion		
Emergency Contct Nam	e: Summer Green			
Emergency Contct Phone	# 603-555-5555		CCC CCC 4224	
N	ledical Providers	Soc	ond:	
Name of Family Doctor: Dr. Ima Healer			onu.	·III out
Family Doctor Phone	#: 603-222-2222	the Medical Form		
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Health Insurance Compan	American Insurance Co	0.		
Insurance Policy	#: AI-123456789			
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Date of Last Tetanus Booste	er: 10/06/2014 📰		mm/dd/yyyy	ina
ase note any existing conditions	(enter "none" if not	applicable):		ing 4
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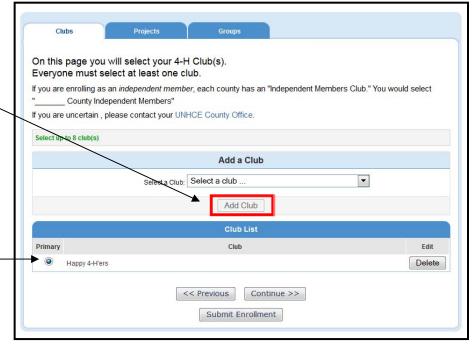
The Clubs/Projects/Groups page is where you will select a 4-H club and projects for the current 4-H year.

## The Clubs tab

- **10.** Select the correct club from the drop down menu and click on it.
  - Be sure to click "Add Club".
  - If your child is a member of more than one club, add the secondary club the same way.

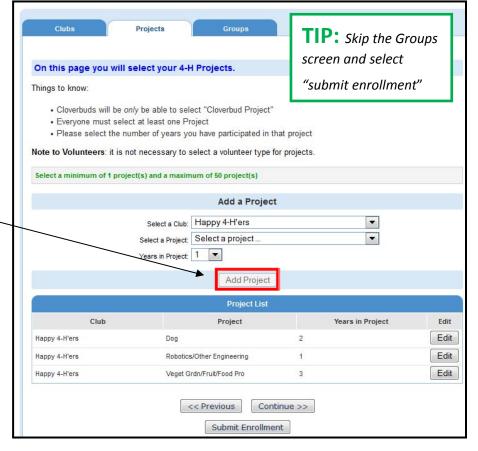
TIP: Make sure the member's main club has a dot next to it.

11, Click "Continue"



## **The Projects tab**

- 12. Click on the drop down menu and select the first project for this youth.
  - 1<sup>st</sup> year members select "1" for number of years.
- 13. Click on "Add Project"
  - For each additional project that you want to add, repeat the steps above.
- 14. Once you have entered all your project(s), you need to click on "Submit Enrollment" and you are done! Congratulations!





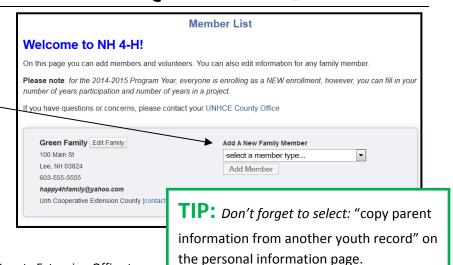


## Help Sheet for 4-H Families

## **Adding other Family Members**

When you have completed a registration it will bring you back to the Member List Page.

In the drop down box under "Add a New Family Member", select "youth" or "adult" and click on "Add Member"



#### What Happens Next?

Once submitted, your enrollment is sent to your County Extension Office to be approved. If there are any problems – incorrect or missing information, etc.

– you will get an email with instructions for logging back in (with the same email/password you set up) and correcting those. If there are no problems, you will receive an email stating that you have been accepted and will have access online to your enrollment to make any updates throughout the 4-H year.

TIP: Keep your login (family email address) and password handy so that you can log in to the program and update your records

Next year, when it's re-enrollment time, you will log in to the records you created this year, and simply "reactivate" any members or adult volunteers in your family—the family information only needs to be entered once—when your family begins your 4-H adventure!

## **FAQ – Frequently asked Questions**

#### **Passwords and Email Addresses**

#### Q: I forgot my password, how can I get it?

A: On the login page, click on "I forgot my password" and then click "Send My Password"

#### Q: I forgot the email address that I used, how can I get it?

A: You will need to contact your county Extension office and ask them to look at your profile for the correct email address.

## Q: I requested my password to be sent, but it never came, what can I do?

A: Contact your county Extension office and ask for your password to be reset.

## Q: If I forgot my email and/or password, can I just set up another profile?

A: **NO!** If you do that it duplicates the enrollment numbers in the system and creates multiple profiles for families and 4-H members and does not allow you to create a "transcript" of all your 4-H events.

## Q: I was given/emailed a password but when I typed it in, it did not work?

A: Because of the sensitivity of the passwords it is recommended that you "cut and paste" the password into the password field. Once you are logged in, you can reset it.

#### Family and Individual Profile

#### Q: Now that the new 4-H year has started, do I create a new family profile, or a new member profile?

A: **No**, to re-enroll all you have to do is access your CURRENT family profile, click on each name of the person re-enrolling (youth and adult) and review the information for correctness. Once complete, make sure you submit your enrollment.

#### Q: I completed my profile over a week ago and it is still pending, what do I do?

A: Contact your county Extension office and ask them to approve your enrollment, or ask if there are any problems with it.

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Michele King 10/06/2014